



Title **Transport in Bury MBC**

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Contact **Danny Parr**
 0161 244 1385
 Daniel.Parr@tfgm.com

Purpose

- 1.1 The purpose of this briefing note is to provide a response to the specific question as requested by TfGMC representatives, and to provide an overview of transport in Bury over previous months.

Specific Questions

Question

Following the appointment of a partnership which includes the rail operator Keolis to run Metrolink, what assurances have members have that the problems experienced by Southern Rail customers will not be repeated in Greater Manchester?

Response

- 2.1 A joint venture partnership of UK public transport operator, Keolis, and infrastructure asset management specialist, Amey, has been named as the new operator of Greater Manchester's Metrolink light rail network from 15 July 2017.
- 2.2 Together, they successfully operate London's Docklands Light Railway (DLR), which caters for more than 117 million journeys a year and has a performance and dependability record that is among the best in mainland UK (approximately 99% of trains depart on schedule).
- 2.3 Keolis is also the operator of Nottingham's NET (Nottingham Express Transit) tram network, which has achieved the highest passenger

satisfaction rating of all light rail networks in the country (98%), and runs the world's largest tramway, Yarra Trams, in Melbourne, Australia.

- 2.4 TfGM led the competitive specification process, including three other shortlisted bidders, which included a robust governance arrangement for the duration of the operation.
- 2.5 Key features of the new contract, signed this week, include:
- The creation of more than 300 jobs including drivers, apprenticeships and traineeships, and a commitment to upskill, enhance training and qualifications for staff.
 - A major focus on improving operational reliability, and customer service and security with an increased staff presence on the network – particularly in the evening and at weekends.
 - A commitment to source a minimum of 40% of supplier contracts within 25 miles of Greater Manchester, and customer and community engagement, including 'Meet the Manager' and 'Tweet the Manager' sessions.

Question

- 2.6 *Could the Lead member for Transport for Greater Manchester provide an update to the council on the Bury bus depot?*

Response

- 2.7 First Manchester are currently consulting with their staff on the closure of the bus depots at Bury and Ashton. First were questioned about this at Bus Network Committee on Friday 20 January 2017 by Members of the TfGMC Sub Committee.
- 2.8 First reassured Members that this proposal to close bus depots would have no negative impact on services and that there would be no driver job losses as a result of this.
- 2.9 It is likely that any change will come into effect in April 2017.
- 2.10 The TfGMC Bus Network Committee will continue a close watch on the proposals and any impact they may have.

Transport Updates

Metrolink

- 3.1 On 27 January 2017, a report titled Metrolink Service Patterns was presented to the GMCA. The report detailed the proposed service pattern for the opening of the Metrolink Second City Crossing.
- 3.2 The new service pattern will mean passengers travelling on the Bury line will keep a direct link to Piccadilly Rail Station, and will have direct access to Altrincham via Market Street and St Peters Square during daytime services.
- 3.3 A full operating timetable can be seen below.

From	To	Via
Core Services		
Altrincham	Etihad Campus	
Bury	Piccadilly Rail Station	
Eccles	Ashton-under-Lyne	
East Didsbury	Rochdale Town Centre	2CC
Manchester Airport	Deansgate-Castlefield / Victoria	1CC
Additional Daytime Services		
Altrincham	Bury	1CC
East Didsbury	Shaw and Crompton	2CC
MediaCityUK	Piccadilly Rail Station	

- 3.4 On 15 July 2017, transport operator Keolis and infrastructure asset management specialist Amey will take over as the operator and maintainer of the Metrolink franchise.

Bus

- 3.5 The following forthcoming changes to the bus network were presented at the TfGMC Bus and Networks Committee on 20 January 2017.

Service / Route	Operator	Proposed Change	Effective From	Alternative Services
494 Bury – Fishpool - Ferngrove	Rossendale Transport	Mon-Sat hourly daytime commercial service withdrawn with the exception of Mon-Fri 08:43 journey from Ferngrove	28/01/2017	None

3.6 The Sunday hourly daytime service for the 494 is already subsidised. Members were asked to approve the recommendation to replace all journeys with the exception of the following Monday to Friday journeys:

- 1803 from Ferngrove average of 3 unique passengers per trip
- 1750 from Bury average of 4 unique passengers per trip

Active Travel

3.7 TfGM have been working in Bury over the winter period to support the uptake of cycling. Activity includes attending the I Love Bury Neighbourhood Roadshow, supporting winter ready events at Leisure Lakes bike shop and monthly cycle maintenance classes in various locations to look after bikes during winter.

3.8 Radcliffe town centre cycle accessibility plans are being developed, in line with plans for Radcliffe to become a cycle friendly district centre through the Cycle City Ambition Grant funding. This involves a package of site-specific measures building on improvements to existing routes such as the Manchester-Bury Canal towpath. The design includes innovative interventions including the first low level cycle signals in Bury, and is due for completion in early 2018.